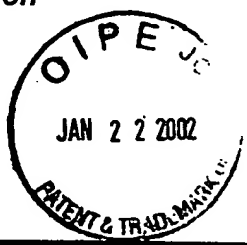


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		Filing Date	December 27, 2000
		First Named Inventor	Wolfgang Daum
		Group Art Unit	
		Examiner Name	
		Attorney Docket Number	9D-HR-19572
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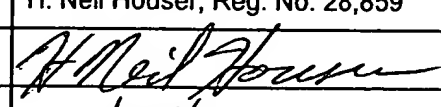
Applicant.

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Assignee of Record of the entire interest. Certificate under 37 CFR 3.73(b) is enclosed.

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Attorney or agent of record.

Typed or Printed Name	H. Neil Houser, Reg. No. 28,859
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Date	12/14/01

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Applicant: Daum

Serial No.: 09/748,440

Filed: December 27, 2000

For: METHOD AND APPARATUS FOR APPLIANCE SERVICE
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The undersigned, **H. Neil Houser**, having been appointed attorney-of-record in the above identified application hereby appoints the following attorneys or agents, with full power of substitution and revocation, to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

John S. Beulick, Reg. No. 33,338; Patrick W. Rasche, Reg. No. 37,916; Michael Tersillo, Reg. No. 42,180; Bruce T. Atkins, Reg. No. 43,476; Thomas M. Fisher, Reg. No. 47,564; Robert B. Reeser III, Reg. No. 45,548; Daniel M. Fitzgerald, Reg. No. 38,880; Gordon F. Sieckmann, Reg. No. 28,667, all of Armstrong Teasdale LLP, One Metropolitan Square, Suite 2600, St. Louis, MO 63102.

This power of attorney appointment does not revoke previously granted powers of attorney, and all previously granted powers of attorney remain in effect.

Please direct all correspondence in connection with said application to:

John S. Beulick
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Date: 12/14/01

Respectfully submitted,

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